



**TRANSPORTATION** provides bus service in rural counties outside of Amarillo, including the top 26 counties of the Texas Panhandle.

**HOW TO PARTICIPATE:**

To schedule a ride call 800-800-6162 at least 24 hrs. in advance. Based upon availability the transportation department will schedule your ride.

**WHO QUALIFIES:** Any person may ride the bus.

**DETAILS:** We take clients to work, shopping & doctor appointments in their cities and from rural counties to Amarillo for visits and then home again. There is a small charge to ride the bus. Generally, inside your town to a destination in the same city, the cost is around \$2. A full list of prices are on our website.



**FAMILY DEVELOPMENT** uses a whole family approach to help families identify their own barriers to stability and creates an individual plan of action.

**HOW TO PARTICIPATE:**

Call 806-372-2531 or your local PCS Service Center for a referral.

**WHO QUALIFIES:** Participants are below 125% U.S. Poverty Guidelines.

**DETAILS:** Family members connect with a Specialist at least once a month. They set family goals and then work together to eliminate barriers to success. Participants may receive help with education and employment. **Career Coaching** is part of this process as well. *For a family of 4, 125% of US Poverty Guidelines is approximately \$30,000.*



**UTILITY ASSISTANCE** includes payment of gas and electric utility bills to prevent disruption of service for low income households.

**HOW TO PARTICIPATE:** Call 1-855-459-3716 or apply online at [www.pcsvcs.org](http://www.pcsvcs.org) when funding is available.

**WHO QUALIFIES:**

Client must have an outstanding utility bill(s); and have income less than 150% of U.S. Poverty guidelines.

**DETAILS:** Our staff's primary focus is to provide families and individuals with educational information to help reduce their utility costs, budget counseling to help manage utility bills, and provide relief financially. *We are unable to cover water bills.*



**HOUSING** Our Housing Choice Voucher Program subsidizes housing costs, and allows low income people to select and live in quality housing.

**HOW TO PARTICIPATE:**

Apply online at [www.pcsvcs.org](http://www.pcsvcs.org)

**WHO QUALIFIES:**

Must be over the age of 18 and meet income guidelines.

**DETAILS:** Families may apply when registration is open. Check our website for details. There is a waiting list for housing assistance. We also have vouchers available that are specific to Veterans and to foster youth who are aging out.



**WEATHERIZATION** The Weatherization Assistance Program (WAP) can help eligible families reduce energy consumption, heating, and cooling costs.

**HOW TO PARTICIPATE:** Call 806-372-2531 or your local service center or email: [benita.sanmiguel@pcsvcs.org](mailto:benita.sanmiguel@pcsvcs.org)

**WHO QUALIFIES:**

Income eligibility is 150% of U.S. Poverty Guidelines. Participants are generally elderly, those who have a child(ren) under the age of 5, or have a high energy burden.

**DETAILS:** Home improvements may be made including adding insulation, updates to doors, windows, hvac units and major appliances. *A full assessment will be made by our weatherization team and specific improvements made based on their report.*



**HOUSING PRESERVATION** This grant helps make critical repairs to homes in rural areas with fewer than 5,000 people.

**HOW TO PARTICIPATE:**

Call 806-372-2531 or email [benita.sanmiguel@pcsvcs.org](mailto:benita.sanmiguel@pcsvcs.org)

**WHO QUALIFIES:**

Low-income rural Americans.

**DETAILS:** This grant sponsors the repair and improvement of homes by government and nonprofit organizations. Landlords can also apply for this grant if they agree to rent their unit to low-income households.



## RESTORING AMERICA'S HEROES

This project helps make critical home repairs to homes of Veterans or their surviving spouses.

**HOW TO PARTICIPATE:** Call 806-342-6173 or email [brenda.taylor@pcsvcs.org](mailto:brenda.taylor@pcsvcs.org)

**WHO QUALIFIES:** Must be low income as defined by the U.S. dept. of HUD or disabled as defined by the V.A. Must also be a U.S. citizen and home owner.

**DETAILS:** The focus is home updates, energy conservation measures, and minor repair projects. These may include: insulation, minor repairs to HVAC systems, windows, doors or refrigerators. electrical upgrades, repairs to walkways or ramps, & modifications to bring handicap accessibility. PCS will adapt a plan according to the specific needs of each household. *This program is supported by a grant from the Texas Veterans Commission Fund for Veterans' Assistance. The Fund for Veterans' Assistance provides grants to organizations serving veterans and their families. Further information is available at <https://www.tvc.texas.gov>*

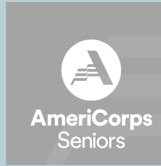


**EITC TAX CREDIT** this program provides education and outreach support in applying for the Earned Income Tax Credit along with free tax prep for simple taxes.

**HOW TO PARTICIPATE:** Call 806-372-2531 or email [melissa.darsey@pcsvcs.org](mailto:melissa.darsey@pcsvcs.org)

**WHO QUALIFIES:** EITC income guidelines are available at [irs.gov](http://irs.gov)

**DETAILS:** Education and support is available for individuals or groups. EITC is geared toward working people with low to moderate incomes. PCS will provide free tax prep services for those who apply for the EITC.



**RSVP** The Retired Senior Volunteer Program enrolls, places, and provides support for volunteers, age 55+ in numerous non-profits.

**HOW TO PARTICIPATE:** There are many volunteer stations around the Panhandle Region. Those who want to volunteer may fill out an application on our website [pcsvcs.org](http://pcsvcs.org), call (806) 373-8389 or email [kaitlin.mosley@pcsvcs.org](mailto:kaitlin.mosley@pcsvcs.org)

**WHO QUALIFIES:** Those over the age of 55 living in the Texas Panhandle Region.

**DETAILS:** Volunteers utilize their experiences and skills to help their neighbors. Participants may choose to volunteer weekly or for short term projects. A list of volunteer stations are available on our website. *Volunteering through AmeriCorps Seniors includes free accidental insurance.*



**EMERGENCY SOLUTIONS GRANT** The purpose of (ESG) is to assist individuals and families to quickly regain stability in

permanent housing after experiencing a housing crisis or homelessness.

**HOW TO PARTICIPATE:** Call 806-372-2531 or apply at [www.pcsvcs.org](http://www.pcsvcs.org)

**WHO QUALIFIES:** Those living in homelessness or trying to prevent homelessness, who have been impacted by COVID-19.

**DETAILS:** This grant provides rapid rehousing and homeless prevention.



## Programs and Resources



**Our Mission** is to work as a community leader and partner in the Texas Panhandle to change the lives of low-income people by bridging the gap from poverty to self-sufficiency.

**The Community Action Promise** Community Action changes peoples lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.



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