

A Message From *Magi*



Hello
Panhandle Community,

The virus hit hard but we are here to help. We believe in you. We are standing with you and will continue to provide support through this pandemic and beyond. If COVID-19 has affected you and your family financially, we have funds available to help get you back on track. If you are in need, please go to our website www.pcsvcs.org for more information.

We want you to know we see you. We see you working hard towards living independent of government assistance for your family. We know this is possible and attainable even during these difficult times with the programs we have to offer through Panhandle Community Services.

This season of pandemic will pass and we want you better on the other side of it. We are in this together and together we will see it through.

- *Magi York*

ESSENTIAL

Changing Lives. Leading Change

THREE MILLION DOLLARS RECEIVED IN ASSISTANCE FOR PANHANDLE RESIDENTS

Panhandle Community Services has funding available to help families in the upper 26 counties of Texas who have experienced loss due to COVID-19. Funds are intended to help get our community back on their feet and include:

**Utility Bills / Housing Costs
Transportation Costs
Employment Changes,
Medical Costs, and more**

Full information and applications are available at www.pcsvcs.org or through any one of 14 Service Centers across the Panhandle.



Rosa, a Program Specialist with PCS, takes care of a client through our new protocol during COVID-19, making sure utility help is available.



"PCS, you invested in me through a difficult season. Last year I was able to get my nursing degree. This year I'm standing with others in our community in their own difficult places."

We are so proud of this amazing nurse. As a single mom of two children, she received help from PCS with housing assistance while attending college. She worked hard and received her nursing degree and is now serving COVID-19 patients at a local hospital. An investment in "D" was an investment in all of us.

Equipped to Make a Difference

PCS has risen to the challenge not only to protect and provide for its own, but have also equipped me well to provide and care for my clients.

In our Family Development Program, we're close to and aware of our families and their challenges; they are already struggling to be stable so when COVID-19 descended, some of our families were devastated. Some have no income at all now. Everything that can go wrong is going wrong. I've had two who reported being suicidal and I've had to call the police for a welfare check. There is no working 8 to 5 right now. People are reaching out for help,

“Empowered to make our families whole”

and we are here, taking those hands, no matter what time it is. My phone rings sometimes at 7:00am, and

I've had calls from clients, a pastor, policeman, landlords, and other professionals who are struggling until late in the evening. I usually would not work hours like this, but these are exceptional circumstances. People need real hope and real help.

Because we are empowered to 'make our families whole,' I can help my families in so many ways. Their gratitude is overwhelming. I've been sent the sweetest texts of gratitude, we've cried on the phone. I had a card put in my mailbox. I've been called "heaven-sent," "my guardian angel," and "my spirit animal" (laughing). All because my agency equipped me to help them. Clients have expressed how wonderful PCS is. People have said "I'm speechless," one hung up on me when she learned we were paying her car payment, and then texted me, "I'm sorry I hung up, I'm crying." PCS is a lifeline, literally.

I'm wiping tears as I type this. My husband has a new appreciation for the work we do and how deep we go into the trenches. I didn't know working from home would be like this. I love PCS and how you've brought the "humanity" to this agency. That's what makes us different. I'm so grateful for the resources made available to us and the heart that PCS has. We haven't responded with fear and stingy pockets. I'm pretty overwhelmed with gratitude for my life and everyone in it right now. I'll close with a huge thank you and a virtual hug. You are an umbrella in this storm. - Lori Covil, Family Development Specialist



**“I’m speechless...
PCS is a lifeline,
literally”**



Lori Covil,
Family Development

About Family Development

The Family Development Program of Panhandle Community Services, uses multiple resources and a mentoring approach when walking families out of poverty.

Current research shows that to break the cycle of poverty and become self-sufficient, a family needs multiple services over an extended period of time.

We currently have over 60 individuals, using this program, supported by a qualified staff member who acts as teacher, mentor and advocate. Participants work towards identifying their own barriers to success and work with a specialist to develop a clear plan of small attainable goals, towards self-sufficiency.

CONGRATS H.D.

One of our bus drivers in Childress, was very happy about receiving keys to this new bus. Thank you for all your hard work H.D.! Our rural buses continue to run with limited capacity at this point and we are hoping to be at full capacity later this Summer. We have invested heavily in specialized sterilizing equipment and make sure our patrons are safe.



PCS serves over 1,500 families with housing assistance. We recently received a ranking of High Performer on our report card from HUD! Many thanks to our families, landlords and staff.

Great job everyone!

272,628 TRIPS IN 2019

3,129 people used our rural transportation system, in 2019 for a total of 272,628 trips and we were just able to add **Six New Dodge Promasters!**



We are Hiring!

POSITIONS AVAILABLE:

Full-Time Receptionist, Amarillo Office

Full-Time IT Person, Amarillo Office

Full-Time Receptionist, Pampa Office

Admin Assistant, Amarillo Office

Go to our website www.pcsvcs.org/careers for complete job descriptions and to apply

Let's Stay Connected



WEBSITE www.pcsvcs.org



PHONE (806) 372-2531



PHONE (800) 676-4727



EMAIL info@pcsvcs.org



MAIN OFC. 1309 SW 8th, Amarillo, TX 79101

SERVICE CENTERS ALSO LOCATED IN:

Borger, Childress, Clarendon, Dalhart, Dimmit, Dumas,

Friona, Hereford, Pampa, Perryton, Shamrock, Tulia & Wellington



@Panhandle Community Services